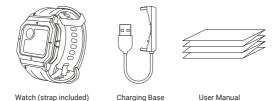
Amazfit Neo User Manual





# 02 Product Introduction

Note: If turning on the watch by holding the power button doesn't work, charge the watch and try again.





Power on: press and hold the SELECT button for about 2 seconds until the watch is powered on.

Confirm: press the SELECT button.

Page up: press the UP button.

Page down: press the DOWN button.

Cancel: press the BACK button.

Activate the backlight: press and hold the BACK button for about 2 seconds.

Pause/continue exercise: press the SELECT button in exercise mode.

Stop exercise: press the BACK button when exercise is paused.

Find phone: press and hold the BACK and UP buttons for about 2 seconds.

Restart: press and hold the SELECT and UP buttons for about 2 seconds until the watch restarts.

Factory reset: press and hold the BACK and DOWN buttons for about 2 seconds. When the confirmation page appears, press the SELECT button to confirm factory reset or press BACK to cancel.

View certification information: press and hold the SELECT and DOWN buttons for about 2 seconds and view certification information on the Supervision page.

# 03 Installing the App

Use your phone to scan the QR code to the right to download and install the app.

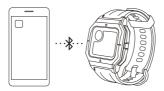
#### Notes:

- For a better experience, update the app to the latest version.
- The system requires Android 5.0 or iOS 10.0 or later.



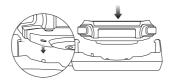
#### 04 Pairing the Watch

- 1. Start the app and log in or register an account.
- 2. Press and hold the SELECT button to power on the watch.
- 3. Choose Profile > My Device > Add the app, add Amazfit Neo, and press the SELECT button to confirm the pairing and complete pairing as prompted by the app. The watch will display the correct time after it is paired.



### 05 Charging the Watch

Use the original charging base to charge the watch. Connect the watch to the charging base with the charging port of the watch aligned to the metal contacts of the charging base. The charging image is displayed when charging starts.



#### Notes:

- 1. Use the original charging base and ensure the charging port is dry.
- Align the metal contacts of the charging base to the positioning groove of the watch and ensure that the watch is securely fastened.
- Connect the USB port to a mobile phone charger with an output current above 500 mA or a computer USB port.

#### 06 Basic Parameters

Model: A2001

Battery capacity: 160 mAh

Input: 5V = 500mA

Wireless connection: Bluetooth 5.0 BLE

Water resistance rating: 5 ATM

Functional ambient temperature: 0°C-45°C

System requirements: Android 5.0 or iOS 10.0 or higher

# 07 Regulatory notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

#### FCC ID: 2AC8UA2001

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from
  - that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.





This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

IC: 21806-A2001

CAN ICES-3(B)/NMB-3(B)

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

## 08 Disposal and Recycling Information



The following symbol signifies that this device has to be disposed separately from ordinary household wastes at the end of its life. Please kindly be aware that this is your responsibility to dispose the electronic device at recycling centers so as to help conserve the natural resources.

# 09 Certifications and Safety Approvals



Hereby, Anhui Huami Information Technology Co., Ltd. declares that the radio device type A2001 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: http://en.amazfit.com/support.html

## 10 Safety Notice

- 1. The device is water resistant with a certified rating of 5ATM. This means that the device is resistant to rain and can be worn while showering. It may also be used in shallow-water activities, such as swimming in a pool. However, the watch should not be used when scuba diving, bathing, while in a
- sauna, or during other activities involving a high-velocity of water or submersion below shallow depth.
- Please do not operate the watch underwater. After submerging, dry it with a
- dry cloth before operating or charging.
- The watch is not protected against chemical reagents, acidic or alkaline
- solutions, etc. Defects caused by liquid damages are not covered under the warranty.

# 11 Warranty and Return Policy

The Amazfit Limited warranty covers Amazfit products against manufacturing defects beginning on the original purchase date. The warranty period is 1 year or another period as required to by the applicable customer laws in the customer's country of purchase. Our warranty is in addition to rights provided by applicable customer laws.

Official website: en.amazfit.com Support website: support.amazfit.com

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